

Question and respective Answers No.2

IFB Title: "Supply & installation of Financial Management System Software in about 420 PHCs"

Ref no: HSIP/NCB/01-2017

Question 1: Since the language of the bid and all corresponding documents is English, can you please confirm whether documents released by Albanian State Authorities shall be also translated into English.

Answer 1: All documents should be translated in English.

Question 2: Are you willing to consider alternative proposal items that might add value to your project?

Answer 2: The bidder should submit only a bid. Alternative bids shall not be considered. The bidders should respond to all requirements from bidding documents as well as extra items that add value to the overall system.

Question 3: What is the number of users that each PHC should have in order to cover all shifts?

Answer 3: For large sized PHC-s the system should include up to 3 users, for regional offices the system should include up to 10 users.

Question 4: Should the system provide visitor users for PHCs (i.e for the head of PHC) that will have with read-only access to specific reports.

Answer 4: Visitor users should be included for regional health centers and the relatively larger PHCs.

Question 5: Even though there is no limit to system users, what is the estimate for the overall number of users for the system?

Answer 5: Considering 2-3 Users per PHC and 10 Users per Regional PHC, the approximate number of users for the overall system in the same time in site might be ~600 Users.

Question 6: Section VI, 11, requirement no. 0080, page 187 there is no ANNEX C, ANNEX E, or ANNEX E1 specified on document.

Answer 6: Attached to this message you may find a draft contract between HIF and primary health care centers, where all Annexes mentioned in teh BD are includes. This contract can be downloaded form the FIF as well
(http://www.fsdksh.com.al/images/2017/Ofruesit_/Qendrat_Shendetesore_01.02.2017/KONTRATA_QSH_2017.pdf)