



REPUBLIKA E SHQIPËRISË
MINISTRIA E SHËNDETËSISË

**REQUEST FOR EXPRESSIONS OF INTEREST (REOI)
(CONSULTING SERVICES)**

March 14, 2017

ALBANIA

ALBANIA HEALTH SYSTEM IMPROVEMENT PROJECT (HSIP)

LOAN No: 8466 AL.

PROJECT ID NUMBER: P144688

Assignment Title: "Requirements Analysis and Preparation of Technical Specifications for Implementation of Regional Hospitals Information System in Albania"

Reference No. **Ref. no. HSIP/CS/CQ/10- 2017**

The Government of Albania has received financing from the World Bank toward the cost of the Health System Improvement Project (HSIP), and intends to apply part of the proceeds for consulting services.

The consulting services ("the Services") include ***"Requirements Analysis and Preparation of Technical Specifications for Implementation of Regional Hospitals Information System in Albania"***.

The consultant for Requirements Analysis and Preparation of Technical Specifications for Implementation of Regional Hospitals Information System in Albania (hereinafter "the Consultant") is expected to help the MoH in conceptualizing, designing and implementation monitoring of the Regional Hospitals Information System (RHIS) in selected regional hospitals in Albania. This will include:

- Detailed assessment of current status of information management and requirements analysis in regional hospitals.
- Conceptualization of RHIS.
- Functional and technical specifications of the RHIS for procurement of RHIS components.
- Technical supervision of RHIS development and implementation.

The team of experts has at least the following expertise:

The Consultant will be responsible for:

- Detailed assessment of current status of information management in regional hospitals. The Consultant will assess the current resources and capabilities of all included hospitals (the list of included hospitals is provided in Annex 1) for processing and dissemination of medical and administrative information.

- Specification of needs for improvement of medical and administrative information management. The Consultant will perform detailed functional requirements analysis and provide analytical presentation of needed improvements through the use of computerized systems, tools and services.
- Conceptualizing the RHIS. The Consultant will provide conceptual design of future RHIS that will include logical specification of RHIS functions and components (functional specification, sub-systems, modules, database(s) and system platform). The conceptualization will also include advising on management of RHIS implementation process (estimates of costs, proposal of project plan, recommendations of needed legal and regulatory changes, advice on procurement method, etc.)
- Based on approved conceptual design, the Consultant will develop detailed technical specifications for hardware/software components of RHIS that are of sufficient details and quality for opening the bidding process for RHIS procurement.
- Once the RHIS components are contracted, the Consultant will be responsible for technical supervision of contracts' implementation, assuring Independent Verification and Validation (IV&V) process.

The consultancy will be carried out by a local Consultant Firm with proven experience in Consulting services for IT projects and corporate governance and Consulting services for Business Process Modeling. The Consultant firm must have at least three key experts
Team Leader - with proven expertise in e-Government coordination in Public Administration, with experience of e-Government planning and implementation in international project and/or EU Member State
E-health Expert with international experience - with proven expertise in E-health systems
System analyst / Business Analyst Expert - ICT System Analyst

The Ministry of Health, through Project Coordination Unit (PCU) now invites eligible local Consultant Firms/ Company ("Consultants"), to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

The short listing criteria are:

No.	Evaluation Criterion	Points
1.	Overall experience of the firm (number of years) in design, implementation and operational of Information Systems	30 points
2.	Number of similar assignments completed during last five years	35 points
3.	Assignment-relevant experience and qualification of key personnel	35 points
TOTAL		100 points

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's [Guidelines: Selection and Employment of Consultants by World Bank Borrowers](#) (January 2011, revised July 2014), setting forth the World Bank's policy on conflict of interest.

The consultant should be a Local Firm. The selection method to be applied is **Consultants Qualification Selection (CQ)**, in accordance with the procedures set out the World Bank's

Guidelines Selection and Employment of Consultants Under IBRD Loans and IDA Credits & Grants by World Bank Borrowers” (January 2011, revised July 2014).

The firm will be contracted under a lump sum terms contract. System Design phase is expected to be implemented within 26 weeks. The consultant is expected to start the service on April 2017.

Further information can be obtained at the address below during office hours 08:00 to 16:30 (Monday to Thursday) and 08:00 to 14:00 on Friday.

Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by fax, or by e-mail) no later than **March 30, 2017**.

MINISTRY OF HEALTH (MOH)

Project Coordination Unit (PCU)

Health System Improvement Project (HSIP)

Tirana, Albania

Att: Blerina Dudushi

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